



Victorian Auditor-General's Office

Strategic Plan

2010–11 to 2014–15



VAGO

Victorian Auditor-General's Office

Auditing in the Public Interest

Message from the Auditor-General

Over the next five years, VAGO's vision is to be a catalyst for continuous improvement in the accountability and performance of the public sector. In doing this we will demonstrate our values of integrity, personal accountability, teamwork, learning and being outcome focused.

Sound strategic planning is critical to effective management. Its components are good information, comprehensive consultation, a strong sense of identity, and clear and realistic goals that are appropriately understood by staff and stakeholders.

In developing our Plan we have sought staff input, listened to the views of our stakeholders—Parliamentarians, audit clients, the public sector, community and peers. We have reviewed key business information, learnt from our organisational performance and analysed the practices of other jurisdictions.

We have concluded that we need to work smarter, with better-targeted audits and to achieve a more consistent flow of reports. We will remain vigilant to the changing expectations of audit and accountability as we relate to Parliament and our audit clients. Crucially, we will also remain focused on the health of our people and the sustainability of our organisation.



D D R Pearson
Auditor-General



Our vision

To be a catalyst for continuous improvement in the accountability and performance of the public sector

Our purpose

Providing assurance to Parliament

Our values

- Integrity
- Personal accountability
- Teamwork
- Learning
- Outcome focused



Key result areas

Five key result areas will help us fulfil our purpose:

Reports and advice

Objective

Being authoritative and relevant

Strategies

- Better targeting topics
- Direct audit effort to areas of public value
- Promoting broader access to reports

Parliament

Objective

Being highly regarded by Parliament

Strategies

- Smoothing the flow of reports
- Better engage Parliamentary committees and individual Parliamentarians

Audit clients

Objective

Fostering productive relationships with audit clients

Strategies

- Appropriately informing about audit plans, processes and activities
- Fostering professional relationships

People

Objective

Fostering a stimulating working environment

Strategies

- Rigorous performance planning and management
- Supporting a safe and healthy workplace

Organisation

Objective

Leverage our systems and processes to improve organisational performance

Strategies

- Aligning systems and processes
- Investing in capability for long term sustainability
- Being a responsible corporate citizen

How we measure our success in attaining our objectives

- Audit reports completed on time
- Assessment of Parliamentary engagement
- Assessment of impact on accountability and performance
- Assessment of Parliamentarians' feedback on audit reports and services
- Assessment of audit client feedback
- Assessment of perceptions of alignment and assessment of feedback from staff satisfaction
- Performance against business plans





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